All Markets > Business Process Management Platforms > Compare Products

Comparing Workflow Automation, K2 blackpearl (Legacy), Alfresco Process Services (powered by Activiti)

➕ PRODUCT	3 Selected	**Workflow Automation** ⊖	**K2 blackpearl (Legacy)** ⊖	**Alfresco Process Services (powered by Activiti)** ⊖
		Nintex	K2	Alfresco

☐ Show ratings and reviews from last 12 months

Ratings

	Workflow Automation	K2 blackpearl (Legacy)	Alfresco Process Services (powered by Activiti)
Overall Peer Rating	4.4 ★★★★⯪ (28 reviews)	3.6 ★★★☆ (15 reviews)	3.5 ★★★☆ (11 reviews)
Willingness to recommend	82% Yes 👍 22 Reviewer(s)	20% Yes 👍 10 Reviewer(s)	50% Yes 👍 4 Reviewer(s)

	Workflow Automation	K2 blackpearl (Legacy)	Alfresco Process Services (powered by Activiti)
	1 — 2 — 3 — 4 — 5	1 — 2 — 3 — 4 — 5	1 — 2 — 3 — 4 — 5
Product Capabilities	4.5 — 28 Reviewer(s)	3.8 — 15 Reviewer(s)	3.7 — 11 Reviewer(s)
Interaction Management	4.5 — 28 Reviewer(s)	3.5 — 14 Reviewer(s)	3.3 — 11 Reviewer(s)
High-Productivity App Authoring	4.2 — 28 Reviewer(s)	3.6 — 15 Reviewer(s)	3.2 — 11 Reviewer(s)
Monitoring and Business Alignment	4.3 — 27 Reviewer(s)	3.7 — 15 Reviewer(s)	3.1 — 11 Reviewer(s)
Rule and Decision Management	4.5 — 28 Reviewer(s)	3.8 — 15 Reviewer(s)	3.8 — 11 Reviewer(s)
Analytics	3.8 — 28 Reviewer(s)	3.1 — 15 Reviewer(s)	3.1 — 11 Reviewer(s)
Interoperability	4.3 — 28 Reviewer(s)	3.7 — 15 Reviewer(s)	3.5 — 11 Reviewer(s)
Intelligent Mobility	4.2 — 28 Reviewer(s)	3.1 — 15 Reviewer(s)	3.1 — 11 Reviewer(s)
Process Discovery and Optimization	4.2 — 28 Reviewer(s)	3.5 — 15 Reviewer(s)	3.7 — 11 Reviewer(s)

Product Review Excerpts

Favorable User Reviews

4 ★★★★☆
Mar 9, 2018

Nintex can be used to simply automate workflow processess large and small.

The Nintex product makes it easy to develop sophisticated workflows. We were able to support two major global business processes using this system. In addition we have also been able to produce several simpler solutions for local needs very quickly and inexpensively. An example of a global process would be the AFE approval process. Nintex is used to manage the entire process from creation through to approval and generation of the approved project within the ERP. An example of the a local project is a time and expense data collection for a group of remote salespeople.

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4 ★★★★☆
Jul 26, 2018

Strong product that connects with external systems, APIs and can still be enhanced

K2 is a great BPM product that covers most of our complex scenarios. It also provides a powerful form tool that connects with multiple data sources with ease. With easy to track SLAs and connectivity with other tools through its APIs, we were able to integrate the corporate ERP with our Project Management Tool. Implementation is hard, and steep learning curve. We still find issues in the APIs especially when connecting with SharePoint and Project Server workflows.

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4 ★★★★☆
Sep 3, 2018

Alfresco Process Services product is good, but support can be improved

The overall experience has been good, with timely support. However, sometimes the solution provided wasnt upto the mark to pinpoint the exact problem

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Critical User Reviews

3 ★★★☆☆
Feb 28, 2018

Easy to learn but Microsoft is now challenging Nintex for forms & workflow dominance

Nintex was a great solution at the time. It is easy to learn and got us up and running quickly delivering advanced capabilities to my team in a hurry. We used Nintex extensively and kicked off thousands of workflows. After the company began growing we realized these negatively impacted our front end web servers. Microsoft is now investing heavily in Flow and new forms tools so the need for Nintex is dwindling.

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2 ★★☆☆☆
Dec 13, 2017

K2 BPM Platform governance model not appropriate for medium size companies

Governance model not well defined, and 3rd party service provide unmet our development needs. Go Live yet to be decided in 2018. K2 tool implementation with SAP is not seamless as promised. Too many customizations.

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3 ★★★☆☆
Oct 9, 2018

Found useful which helps to take load of multiple decisions

I started using Activiti to manage our business workflow with decisions steps to be taken care . Our use case involved using user task , service task , decision gateway , rest service task , email task etc. Rest service task is the latest addition which I wanted include in our flow but there were some restrictions while using it.

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Customer Experience

Customer Experience

	Product 1	Product 2	Product 3
Evaluation & Contracting	4.4 — 28 Reviewer(s)	3.5 — 15 Reviewer(s)	3.6 — 11 Reviewer(s)
Pricing Flexibility	4 — 27 Reviewer(s)	3.6 — 14 Reviewer(s)	3.5 — 10 Reviewer(s)
Integration & Deployment	4.6 — 28 Reviewer(s)	3.5 — 15 Reviewer(s)	3.9 — 11 Reviewer(s)
Ease of Deployment	4.4 — 28 Reviewer(s)	3.1 — 15 Reviewer(s)	3.5 — 11 Reviewer(s)
Service & Support	4.4 — 28 Reviewer(s)	3.9 — 15 Reviewer(s)	3.6 — 11 Reviewer(s)
Timeliness of Vendor Response	4.2 — 28 Reviewer(s)	4.1 — 15 Reviewer(s)	3.6 — 11 Reviewer(s)
Quality of Technical Support	4.4 — 28 Reviewer(s)	4.1 — 15 Reviewer(s)	3.5 — 11 Reviewer(s)

Reviewer Considerations

Other Vendors Considered

Vendors	Reviewer(s)	Vendors	Reviewer(s)	Vendors	Reviewer(s)
K2	10	Nintex	8	Other...	4
Other...	7	AgilePoint	5	Oracle	3
AgilePoint	6	Appian	4	IBM	2
None	3	Genpact PNMsoft	2	Red Hat	2
Appian	2	Alfresco	1	TIBCO Software	2
Show More (15)		Show More (14)		Show More (10)	

Reviewer Demographics

Industry	Reviewer(s)	Industry	Reviewer(s)	Industry	Reviewer(s)
Manufacturing	7	Finance	3	Finance	4
Services	6	Manufacturing	3	Manufacturing	4
Finance	4	Energy and Utilities	2	Services	3

Reviewer's Industry					
	Finance	4	Energy and Utilities	2	Services 3
	Energy and Utilities	3	Healthcare	2	
	Communications	2	Education	1	
	Show More (9)		Show More (8)		

Company Size					
	Company Size	**Reviewer(s)**	**Company Size**	**Reviewer(s)**	**Company Size** **Reviewer(s)**
	1B - 3B USD	8	1B - 3B USD	4	3B - 10B USD 4
	30B + USD	6	50M - 250M USD	3	50M - 250M USD 2
	50M - 250M USD	3	10B - 30B USD	2	10B - 30B USD 2
	250M - 500M USD	3	30B + USD	2	<50M USD 1
	500M - 1B USD	2	Gov't/PS/ED 5,000 - 50,000 Employees	2	500M - 1B USD 1
	3B - 10B USD	2	500M - 1B USD	1	Gov't/PS/ED 50,000 + Employees 1
	10B - 30B USD	2	3B - 10B USD	1	
	<50M USD	1			
	Gov't/PS/ED <5,000 Employees	1			

"Willingness to Recommend" is calculated based on the responses to the question "Would you recommend this product to others?" The options include "yes," "yes, with reservations," "I don't know" and "no." The percentage is calculated as number of "yes" responses divided by total responses for the question.

"Favorable" and "Critical" user reviews are selected using the review helpfulness score. The helpfulness score predicts the relative value a user receives from a given review based on a number of factors. Factors may include the content in the review, feedback provided by other readers, the age of the review, and other factors that indicate review quality. The favorable review displayed is selected from the most helpful 4 or 5 star review. The critical user review displayed is selected from the most helpful 1, 2 or 3 star review.